

We are Europe's Leader for
Detection & Response



To strengthen our team in 1070 Vienna, we are hiring a

Senior Service Delivery Manager (f/m/x) for Managed Security Services / Solutions

Full time

Your Responsibilities

- » Planning and controlling of customer projects
- » Ensure the implementation of the agreed services
- » Monitor and continuously improve the service quality
- » Inclusion and integration of customer requirements and identification of new opportunities
- » Ongoing communication and maintenance of relationships with customers and partner companies
- » Close collaboration with the sales team

Your Qualifications

- » Experience in service management based on ITIL (ITIL certifications are beneficial)
- » Completed technical education (HTL, FH or University)
- » Know-how of IT security solutions and IT risk management or IT infrastructure
- » Experience in managing projects and teams
- » Solid presentation skills at the customer and management level
- » A distinctive service- and customer orientation
- » High level of motivation and enjoyment of work in an international environment
- » Very good command of written and spoken German and English, additional knowledge of foreign languages is an advantage
- » Willingness to travel: minimum 30%
- » And of course: Interest in IT security!

What we offer

- » Interesting tasks in an international work environment
- » Very collegial, team-oriented setting
- » Self-reliant working with flexible working hours
- » Advancement and development opportunities as well as regular feedback sessions
- » An office with very good traffic connections (metro)
- » Free coffee, tea, soft-drinks and fruits

According to the collective agreement, the minimum annual gross salary for this position is between € 48.790.- and € 57.596.- for a full-time employment (38,5 hours per week). We offer a higher salary in line with previous experience and qualifications.

Come join us!

We are looking forward to your application at recruiting@radarcs.com.

Get more information about RadarServices at www.radarcs.com.

If you have any questions, do not hesitate to contact us.